



Customer Services

Role description

Bremworth Carpets & Rugs are looking for a Customer Services star to fit into our already amazing team based in Manukau. Bremworth's long-term vision is to be a global leader in designing and creating desirable, high performing, safe and sustainable interior products. Along with working with an amazing team we offer free onsite parking, company profit share scheme, ongoing training and Southern Cross medical insurance.

What you will be doing:

- Provide an outstanding level of service to all our internal and external customers via all communication methods
- Processing orders with a high degree of accuracy and stock utilisation
- Liaising with customers to resolve any complaints or concerns should they arise
- Management of special project tasks
- Providing advice and recommendations on our amazing products
- Over time as your experience and knowledge grows so will your responsibility in the organisation.

What you need to be great at:

- Accurate data entry skills and attention to detail
- As this role involves a high level of client communication, a sound command of English language (both verbal and written) as well as a professional phone manner is required
- The ability to multitask, meet deadlines in an organised manner and have a can do attitude, integrity and professionalism
- Proven to learn and be engaged in previous roles
- Prior customer related experience – you like speaking with people!
- Ability to start as soon as possible
- Fit into our amazing team we already have and be prepared to make it even better

We are looking for a true team player to fit in and join our great team, Bremworth has been around for 50+ years and we are looking for someone to join us for the exciting next chapter.

If you would like to know more about this opportunity, please contact us by email careers@bremworth.co.nz